

# WESGROUP

## COMMUNITY PORTAL

You can now submit service requests, access Building Manuals, Warranty Guides, and more through the online portal.

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### GET STARTED

1. Go to <http://customercare.wesgroup.ca>.
  2. Click on "Not a Member" to create an account.
  3. Use the primary homeowner's email address and create a password.
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### YOU'RE SET!

Once you have submitted a request through the portal, we will follow up with you via email within 24-48 hours.

If you are unable to access the online portal, you can submit a service request via email to [customercare@wesgroup.ca](mailto:customercare@wesgroup.ca).

In your subject line, please include your:

- Building name
- Unit number and address
- Strata lot