

THANK YOU for purchasing this high-quality product. If you should experience a problem not covered in TROUBLESHOOTING, please visit our website at [www.jennair.com](http://www.jennair.com) for additional information. If you still need assistance, call us at 1-800-688-1100. In Canada, visit our website at [www.jennair.ca](http://www.jennair.ca) or call us at 1-800-807-6777.

You will need your model and serial number located near the door on the right-hand or left-hand side of the dishwasher interior.

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## DISHWASHER SAFETY

### Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** When using the dishwasher, follow basic precautions, including the following:

- Read all instructions before using the dishwasher.
- Use the dishwasher only for its intended function.
- Use only detergents or rinse agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
  - 1) Locate sharp items so that they are not likely to damage the door seal; and
  - 2) Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked “dishwasher safe” or the equivalent. For plastic items not so marked, check the manufacturer’s recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate the dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on, or stand on the door, lid, or dish racks of the dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Remove the door or lid to the washing compartment when removing an old dishwasher from service or discarding it.

## SAVE THESE INSTRUCTIONS

## GROUNDING INSTRUCTIONS

■ **For a grounded, cord-connected dishwasher:**

The dishwasher must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. The dishwasher is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock.

Check with a qualified electrician or service representative if you are in doubt whether the dishwasher is properly grounded. Do not modify the plug provided with the dishwasher; if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

■ **For a permanently connected dishwasher:**

The dishwasher must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the dishwasher.

## SAVE THESE INSTRUCTIONS



## ⚠ WARNING

### Tip Over Hazard

**Do not use dishwasher until completely installed.**

**Do not push down on open door.**

**Doing so can result in serious injury or cuts.**

State of California Proposition 65 Warnings:

**WARNING:** This product contains one or more chemicals known to the State of California to cause cancer.

**WARNING:** This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

# WHAT'S NEW IN YOUR DISHWASHER

## ENERGY

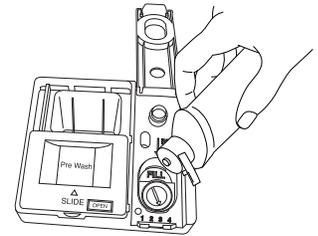
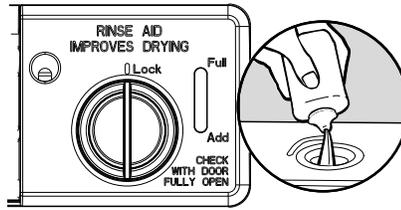
Congratulations on purchasing your water and energy efficient dishwasher! This dishwasher cleans by spraying the dishes with water and pauses to allow the detergent to soak into and release the soils on the dishes. The cycles are longer due to the soak and pauses for exceptional cleaning. Several models contain an optical water sensor. The optical water sensor is used to determine the optimum water and energy consumption for great cleaning performance. Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. The first cycle using the sensor will run longer to calibrate the optical sensor.



## PERFORMANCE

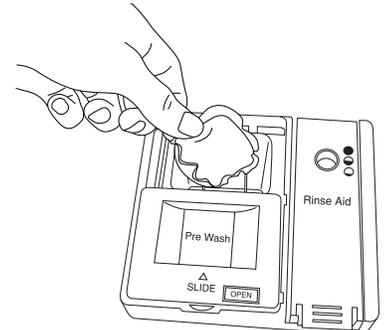
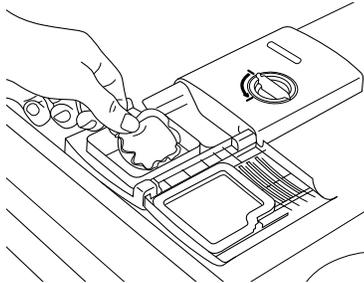
### Rinse Aid

Using rinse aid will optimize your drying and wash performance. This dishwasher is specifically designed to be used with rinse aid for improved drying performance and controlling buildup of hard water deposits. Energy efficient dishwashers use less water and energy, so they depend on the water “sheeting” action of rinse aid for total optimal performance.



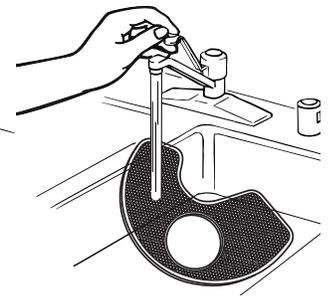
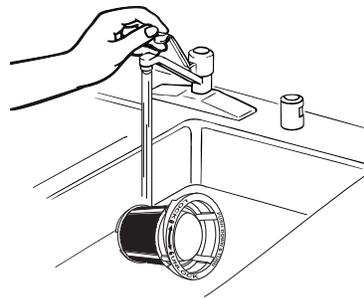
### Detergent

The United States and Canada have passed a restriction limiting the amount of phosphorus (phosphates) in the household dishwasher detergents to no more than 0.5%, where previous detergents contained 8.7%. Major manufacturers have reformulated their dishwasher detergent for this change in detergents as another step in eco-conscious awareness. With these recent changes it is recommended to use tablets and packs for convenience and improved performance.

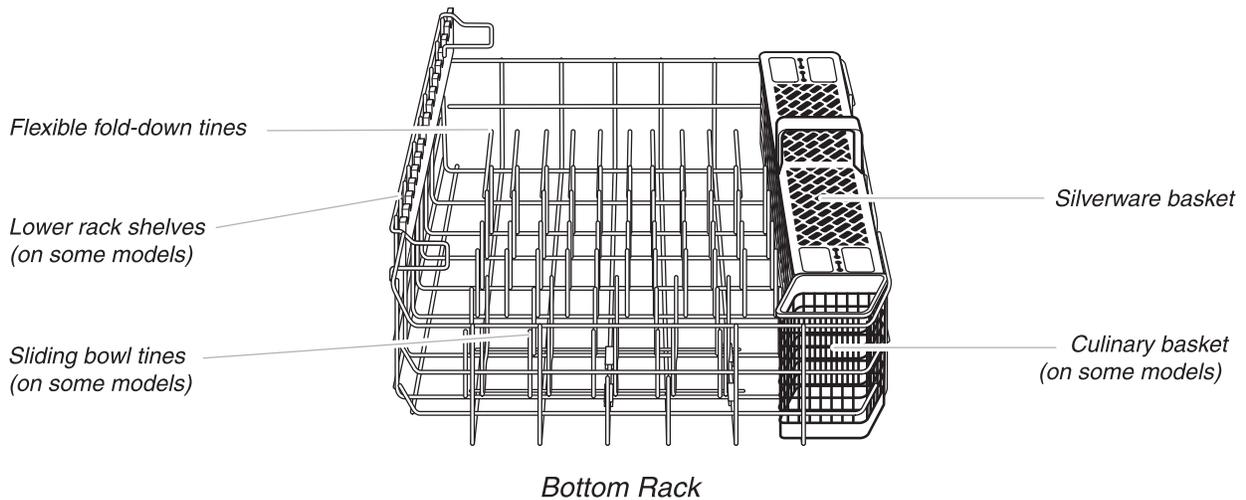
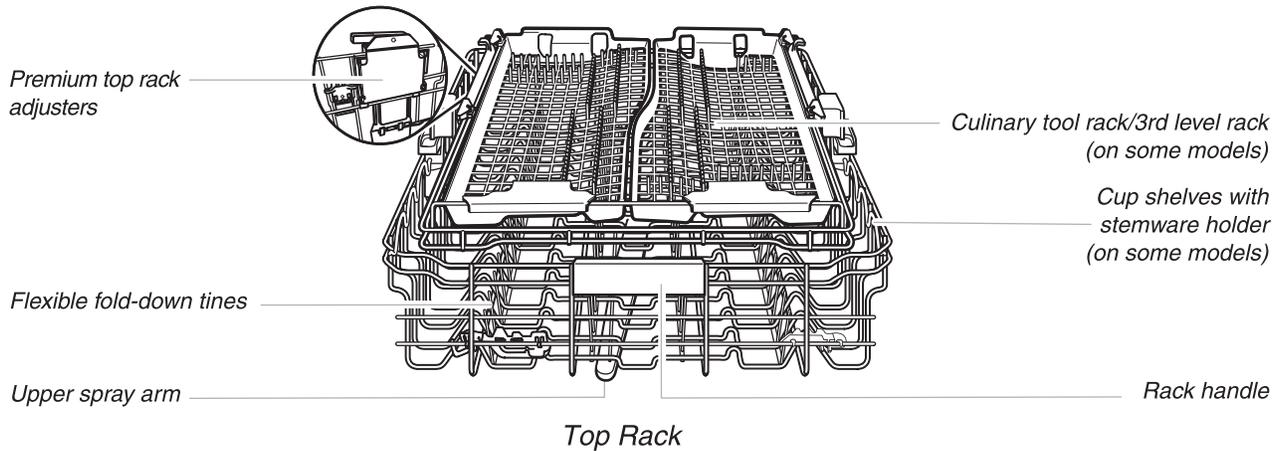
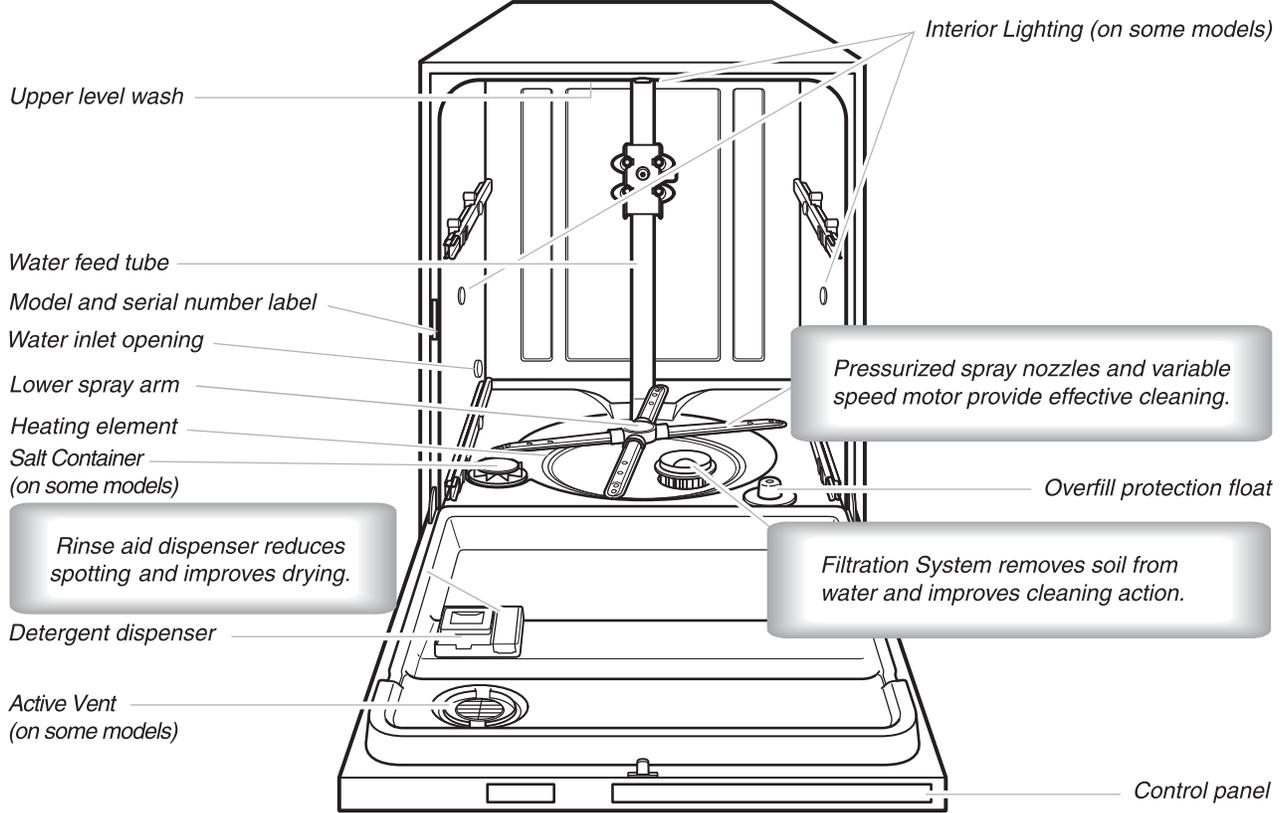


### Filtration System

Your dishwasher has the latest technology in dishwasher filtration. This triple filtration system minimizes sound and optimizes water and energy conservation while providing optimal cleaning performance. Maintenance of your filters regularly will sustain peak cleaning performance. We suggest you clean both your upper and lower filter and rinse under running water at least once a month.



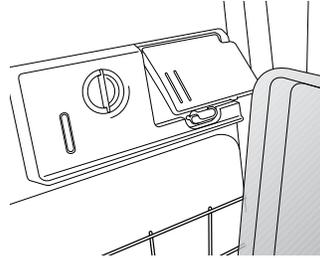
# PARTS AND FEATURES



## START-UP / QUICK REFERENCE (VARIES BY MODEL)

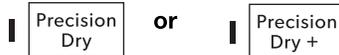
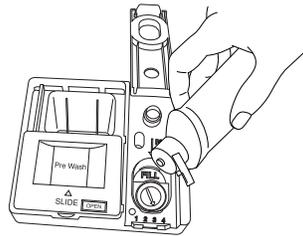
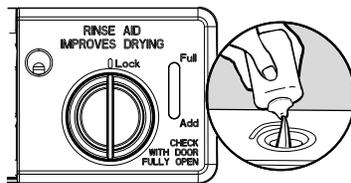
### IMPORTANT: Do not block detergent dispenser. (on some models)

Tall items placed in the lower rack may block the dispenser door. Cookie sheets and cutting boards loaded on the left-hand side of the dishwasher can easily block the dispenser. If detergent is inside of the dispenser or on the bottom of the tub after the cycle is complete, the dispenser was blocked.



### Drying - Rinse Aid is essential.

You must use a drying agent such as rinse aid for good drying performance (sample included). Rinse aid along with the Precision Dry® or Precision Dry®+ option will provide best drying and avoid excessive moisture in the dishwasher interior.



### 1 Hour Wash - When you need fast results.

High Efficiency dishwashers run longer to save water and energy just as driving a car slower saves on gas. When you need fast results, the 1 Hour Wash will clean your dishes using slightly more water and energy. For improved drying, select the Precision Dry® or Precision Dry®+ option to add additional time to dry.



### Sensor Wash cycle for optimal cleaning

The most advanced and versatile cycle. Sensor Wash cycle senses the load size, soil amount, and toughness of soil to adjust the cycle for optimal cleaning using only the amount of water and energy needed. The Sensor Wash and Heavy Wash cycles are recommended for tough soil. No need to prerinse dishes; just scrape and load.



### Press START/RESUME every time you add a dish.

**IMPORTANT:** If anyone opens the door (such as, adding a dish, even during the Delay Hours option), the Start/Resume button must be pressed each time.



Repeat Last Cycle

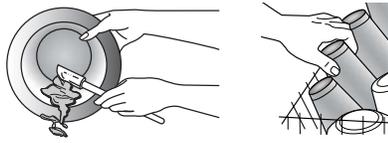
If the Start/Resume button is located on top of door: Push door firmly closed within 3 seconds of pressing Start/Resume. If the door is not closed within 3 seconds, the start button LED will flash, an audible tone will be heard, and the cycle will not start.

### Proper Detergent Dosing

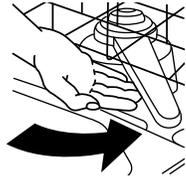
It is possible to use too much detergent in your dishwasher. This can lead to etching of your dishes. See "Add Detergent" and "Add Rinse Aid" sections to determine the amount of detergent needed based on your water hardness. Using dishwasher detergent tablets and packs have been proven better than powder, liquid or gel detergents to reduce filming on your dishes.

## QUICK STEPS

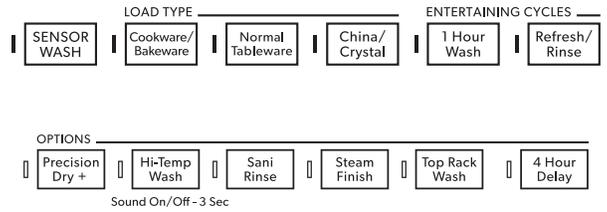
### 1 Prepare and load dishwasher.



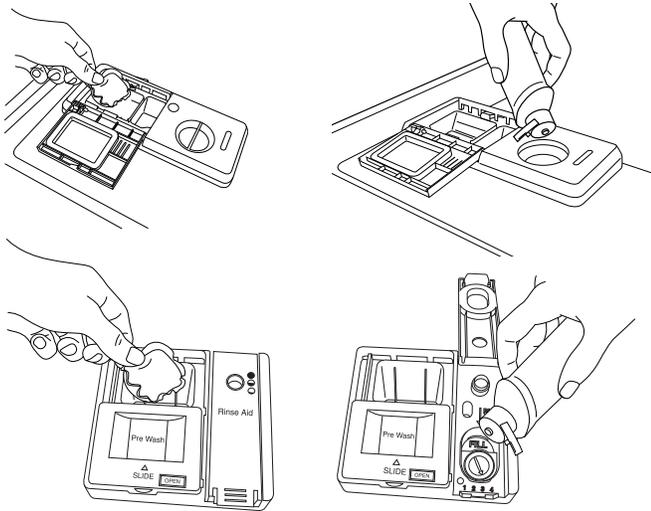
Spin the spray arms. They should turn freely.



### 3 Select a cycle and option (cycles and options vary by model.)



### 2 Add detergent and rinse aid.



### 4 Start dishwasher.

**NOTE:** Push door firmly closed within 3 seconds of pressing START/RESUME. If door is not closed within 3 seconds, the Start indicator will flash, an audible tone will be heard, and the cycle will not start.

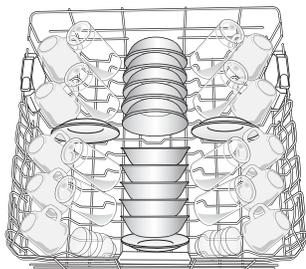


## DISHWASHER USE

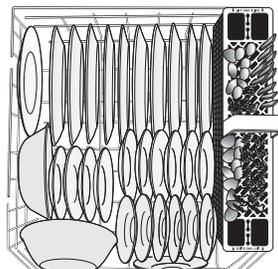
### STEP 1

#### Prepare and Load the Dishwasher

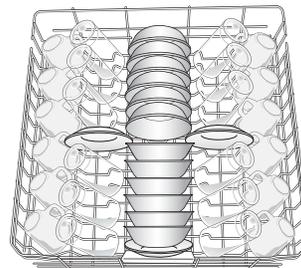
**IMPORTANT:** Remove leftover food, bones, toothpicks and other hard items from the dishes. Remove labels from containers before washing.



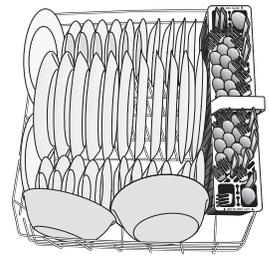
10 place load - upper rack



10 place load - lower rack

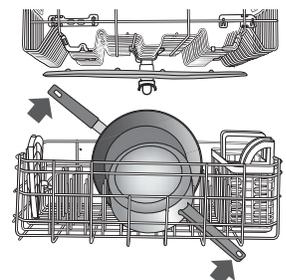


12 place load - upper rack

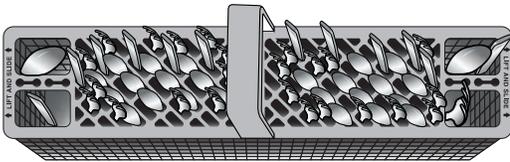


12 place load - lower rack

- Make sure nothing keeps spray arm(s) from spinning freely. It is important for the water spray to reach all soiled surfaces.



- Make sure that when the dishwasher door is closed no items are blocking the detergent dispenser.
- Items should be loaded with soiled surfaces facing down and angled toward the spray. This will improve cleaning and drying results.
- Avoid overlapping items like bowls or plates that may trap food.
- Place plastics, small plates and glasses in the upper rack. Wash only plastic items marked "dishwasher safe."
- To avoid thumping/clattering noises during operation: Load dishes so they do not touch one another. Make sure lightweight load items are secured in the racks.
- Improper loading can cause dishes to be chipped or damaged. When loading glasses or mugs, it is best to load these items in between rows of tines instead of loading them over tines, as shown.
- When loading silverware, always place sharp items pointing down and avoid "nesting". Spray cannot reach nested items.
- If your silverware does not fit into the designated slots, lift and slide covers off to remove them. Mix silverware types to keep them separated.
- Use slots in the covers and suggested loading patterns to keep your silverware separated for optimum wash.

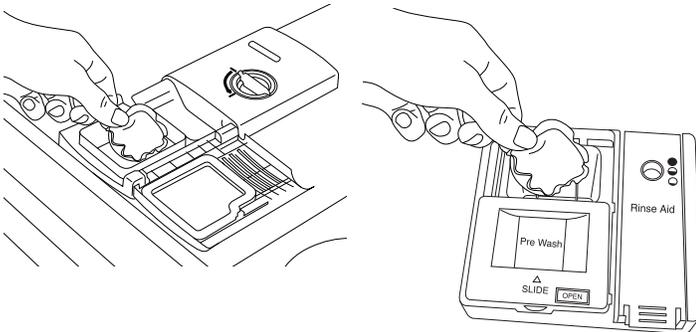


## STEP 2

### Add Detergent

**NOTE:** If you do not plan to run a wash cycle soon, run a rinse cycle. Do not use detergent.

- Use automatic dishwasher detergent only. Add detergent just before starting a cycle.
- Fresh automatic dishwasher detergent results in better cleaning. Store tightly closed detergent container in a cool, dry place.

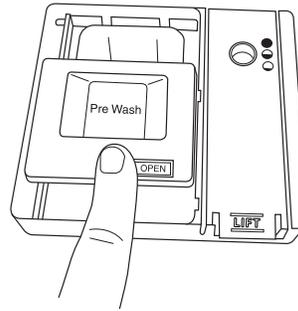


### Premeasured Detergents

Many detergents now come in several forms (gel packs, tablets, or powder packs).

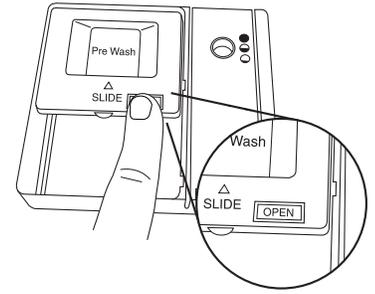
It is recommended to use tablets and packs for convenience and improved performance. They have been proven better than powder, liquid or gel detergents at reducing filming on dishes. Using tablets and packs over time will start to reduce or eliminate white film. Also, by using a rinse aid, you can minimize repeat buildup of white film. These forms are suitable for all hardness and soil levels. Always place detergents in the main compartment and slide lid to close.

#### To close lid



Place selected detergent in the dispenser. Place finger, as shown, and slide lid closed. Press firmly until it clicks.

#### To open lid



Push OPEN, as shown, and the lid will slide open.

### Powders and Gels

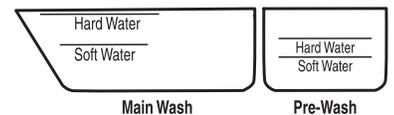
- The amount of detergent to use depends on:  
How much soil remains on the items - Heavily soiled loads require more detergent.  
The hardness of the water - If you use too little in hard water, dishes won't be clean. If you use too much in soft water, glassware will etch.

Soft to Medium Water (0-6 grains per U.S. gallon)  
[typical water softener water and some city water]

Medium to Hard Water (7-12 grains per U.S. gallon)  
[well water and some city water]

- Depending on your water hardness, fill the Main Wash section of the dispenser as shown. Fill the Pre-Wash section to the level shown, if needed.

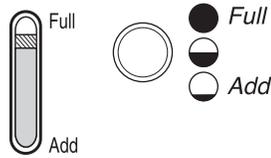
**NOTE:** Fill amounts shown are for standard powdered detergent. Follow instructions on the package when using other dishwasher detergent types.



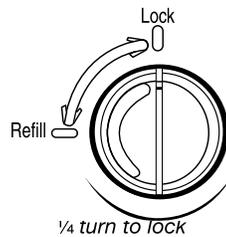
## Add Rinse Aid (Dispenser varies by model)

- Your dishwasher is designed to use rinse aid for good drying performance. Without rinse aid, your dishes and dishwasher interior will have excessive moisture. The heat dry option will not perform as well without rinse aid.
- Rinse aid keeps water from forming droplets that can dry as spots or streaks. They also improve drying by allowing water to drain off of the dishes after the final rinse.
- Rinse aid helps to reduce excess moisture on the dish racks and interior of your dishwasher.

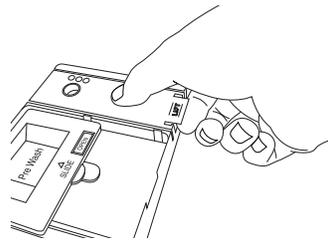
- Check the rinse aid indicator. (varies by model) Add rinse aid when indicator drops to "Refill" level.



- To add rinse aid, turn the dispenser cap to "Open" and lift off. Pour rinse aid into the opening until the indicator level is at "Full." Replace the dispenser cap and turn to "Lock." Make sure cap is fully locked



- On some models, add rinse aid by opening the rinse aid dispenser lid by gently pushing in the center of the lid with your thumb and pulling up on the edge. Pour rinse aid into the opening until the dispenser is full. Then, close the dispenser by pushing down gently on the lid.



**NOTE:** For most water conditions, the factory setting will give good results. If you have hard water or notice rings or spots, try a higher setting. Turn the arrow adjuster inside the dispenser by either using your fingers or inserting a flat-blade screwdriver into the center of the arrow and turning.



## STEP 3

### Select a Cycle (cycles vary by model)

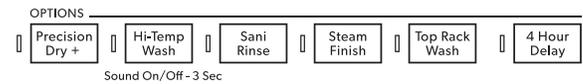
See "Cycle and Option Descriptions" charts in the following section.

Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. Typical cycle time is approximately 2½ hours, but can take less or more time to complete depending on selections.



### Select Options (options vary by model)

See "Cycle and Option Descriptions" charts in the following section.



You can customize your cycles by pressing the options desired. If you change your mind, press the option again to turn off the option. Not all options are available for every cycle. If an invalid option is selected for a given cycle, the lights will flash.

## STEP 4

### Start or Resume a Cycle

**NOTE:** Run hot water at the sink nearest your dishwasher until the water is hot. Turn off water.

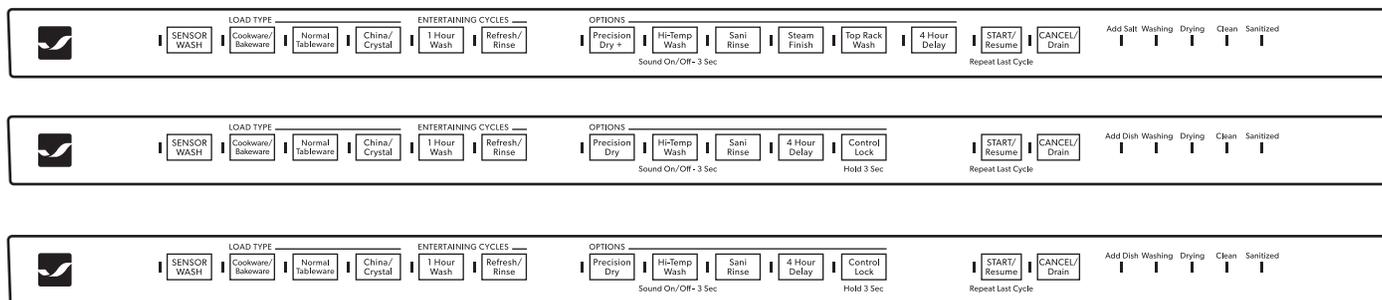
- Push door firmly closed within 3 seconds of pressing START/RESUME. If door is not closed within 3 seconds, the Start indicator will flash, an audible tone will be heard, and cycle will not start.



**IMPORTANT:** If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), the Start/Resume button must be pressed each time.

- Press START/RESUME to repeat the same cycle and options as in the previous wash cycle.

## CYCLE AND OPTION DESCRIPTIONS



This information covers several different models. Your dishwasher may not have all of the cycles and options described.

### CYCLE SELECTIONS

CYCLES	SOIL LEVEL	WASH TIME* (MINS.) W/O OPTIONS		WATER USAGE GALLONS (LITERS)
		TYPICAL**	MAX	
<b>SENSOR WASH</b> The most advanced and versatile cycle. Sensor Wash cycle senses the soil amount and toughness of soil to adjust the cycle for improved performance using only the amount of water and energy needed.	<b>Light to Medium</b>	110	150	3.8 (14.5)
	<b>Tough/Baked-On</b>	125	190	5.0 (19.1)
	<b>Heavy</b>	125	190	7.7 (29.0)
<b>Cookware/Bakeware</b> Use for hard-to-clean, heavily soiled pots, pans, casseroles, and tableware.	<b>Heavy/Baked-On</b>	140	205	7.9 (30.0)
<b>Normal Tableware</b> This cycle, with only the Precision Dry® or the Precision Dry + option selected and without other options selected, is recommended to completely wash and dry a full load of normally soiled dishes. The energy usage label is based on this cycle and option combination.	<b>Light</b>	110	150	2.8 (10.5)
	<b>Medium</b>	110	150	4.0 (15.0)
	<b>Heavy</b>	125	190	7.7 (29.0)
<b>China/Crystal</b> Use for lightly soiled items or china and crystal.	<b>Light to Medium</b>	105	145	4.2 (15.2)
	<b>Heavy/Baked-On</b>	120	185	7.7 (29.0)
<b>1 Hour Wash</b> When you need fast results, the 1 Hour Wash will clean dishes using slightly more water and energy. Select the Precision Dry® or Precision Dry®+ option to speed drying times (adds approximately 27 to 35 minutes to the 1 Hour Wash cycle).	<b>All soil levels</b>	58	64	6.2 (23.5)
<b>Refresh/Rinse</b> Use for refreshing clean items that may be dusty from infrequent use or for rinsing soiled items that will not be washed right away. Do not use detergent.	<b>All soil levels</b>	17	20	2.4 (9.0)

\*Adding options will add time to the cycle. See options information section.

\*\*This is the approximate cycle time obtained with 120°F (49°C) hot water available at the dishwasher. Increase in time results from low temperature of the incoming water.

### OPTION SELECTIONS

OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
			TYPICAL	MAX	
<b>Hi-Temp Wash</b> Sound On/Off - 3 Sec	<b>Sensor Wash</b> <b>Cookware/Bakeware</b> <b>Normal Tableware</b>	Raises the main wash temperature to improve cleaning for loads containing tough, baked-on food.	42	60	0 - 3.0 (0 - 11.2)

**OPTION SELECTIONS**

OPTIONS		CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
				TYPICAL	MAX	
<div style="border: 1px solid black; padding: 2px; display: inline-block;">Steam Finish</div>	<p>Raises the temperature with the power of steam before final rinse to help enhance shine, finish and reduce glass spots.</p>	<p><b>Sensor Wash Cookware/ Bakeware Normal Tableware</b></p>	<p>Raises main wash temperature from 105°F (41°C) to 140°F (60°C), steam clean before rinsing, final rinse temperature 140°F (60°C) to 155°F (68°C).</p>	<b>78</b>	<b>100</b>	<b>0 - 3.9 (0 - 14.9)</b>
<div style="border: 1px solid black; padding: 2px; display: inline-block;">Sani Rinse</div>	<p>Sanitizes dishes and glassware in accordance with NSF International NSF/ANSI Standard 184 for Residential Dishwashers. Certified residential dishwashers are not intended for licensed food establishments. Only sanitizing cycles have been designed to meet the requirements of the NSF/ANSI 184 performance standard for soil removal and for sanitization efficacy. There is no intention, either directly or indirectly, that all cycles on a NSF/ANSI 184 certified dishwasher meet the NSF/ANSI 184 performance standard for soil removal and for sanitization efficacy.</p> <p>The Sani indicator glows at the end of the cycle if the Sani Rinse option was successfully completed. If the indicator does not activate, it is probably due to the cycle being interrupted.</p>	<p><b>Sensor Wash Cookware/ Bakeware Normal Tableware Top Rack Wash</b></p>	<p>Raises main wash temperature from 105°F to 140°F (41°C to 60°C) and the final rinse from 140°F to 155°F (60°C to 68°C).</p>	<b>53</b>	<b>73</b>	<b>0 - 3.0 (0 - 11.2)</b>
<div style="border: 1px solid black; padding: 2px; display: inline-block;">Top Rack Wash</div>	<p>For added convenience, use for washing a small load of dishes in the top rack to help keep the kitchen continuously clean.</p>	<p><b>Available with any cycle</b></p>	<p>Slightly faster wash for smaller loads</p>	-7	-30	0
<div style="border: 1px solid black; padding: 2px; display: inline-block;">Precision Dry+</div>	<p>Dries dishes with heat and a fan. This option with the use of rinse aid will provide the best drying performance. Plastic items are less likely to deform when loaded in the top rack.</p> <p>Turn Precision Dry@+ option off for an air dry.</p>	<p><b>Available with any cycle except Refresh/Rinse</b></p>	<p>Uses the heating element to heat air, plus a system of vents and a fan that ventilates moist air out of the dishwasher to speed drying times. Precision Dry+ option defaults to on when any cycle is selected except for 1 Hour Wash.</p>	44	51	0

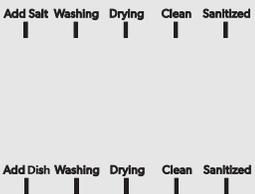
## OPTION SELECTIONS

OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
			TYPICAL	MAX	
 Precision Dry	<b>Available with any cycle except Refresh/Rinse</b>	Activates the heating element at the end of the wash cycle to speed drying times. The option defaults to on when any cycle is selected except for 1 Hour Wash.	44	51	0
 4 Hour Delay	<b>Available with any cycle except Refresh/Rinse</b>	Activates the heating element at the end of the wash cycle to speed drying times. Precision Dry® defaults to ON when any cycle is selected except for 1 Hour Wash.	240	240	0
<b>Control Lock</b> (on some models)   Control Lock Hold 3 Sec	Avoids unintended use of the dishwasher between cycles, or cycle and option changes during a cycle. To turn on Lock, press and hold CONTROL LOCK for 3 seconds. The Control Lock light will stay on for a short time, indicating that it is activated, and all buttons are disabled. If you press any button while your dishwasher is locked, the light flashes 3 times. The dishwasher door can still be opened/closed while the controls are locked. To turn off Lock, press and hold CONTROL LOCK for 3 seconds. The light turns off.				

## CONTROLS AND CYCLE STATUS

CONTROL	PURPOSE	COMMENTS
 START/Resume Repeat Last Cycle	To start or resume a wash cycle	If the door is opened during a cycle or power is interrupted, the Start/Resume indicator flashes. Press START/RESUME and push the door firmly closed within 3 seconds.  <b>NOTE:</b> If the door is not closed within 3 seconds, the Start/Resume indicator will flash, an audible tone will be heard, and the cycle will not start.
 Cancel/Drain	To reset any cycle or options during selection. To cancel a wash cycle after it's started.	Press CANCEL/DRAIN to reset any control selections made.  See "Canceling A Cycle" and "Changing a Cycle After Dishwasher Is Started" sections.

## DISHWASHER FEEDBACK SECTION

CONTROLS AND CYCLE STATUS		
CONTROL	PURPOSE	COMMENTS
	To follow the progress of the dishwasher cycle.	<p>Clean indicator glows when a cycle is finished.</p> <p>If you selected the Sani Rinse option, the Sanitized indicator glows when the cycle is finished. If your dishwasher did not properly sanitize your dishes, the indicator flashes at the end of the cycle. This can happen if the cycle is interrupted, or the water could not be heated to the required temperature.</p> <p>If Add Dish is glowing, you may add a dish even though the cycle has started. After adding a dish, press START/RESUME before closing the door.</p> <p>For Water Softener models, the Add Salt indicator will glow when it is time to add salt to the Salt Container. Refer to the Water Softener System User Instructions for instructions for filling the salt container.</p> <p>The Clean and Sanitized indicators turn off when you open and close the door, or press CANCEL.</p>
	The Front Indicator Light or Single Exterior Light (A) shows progress of your dishwasher cycle by color (on some models).	The light will be blue if the dishwasher is washing or rinsing. The light will be red when the dishwasher is drying. The light will be white to indicate that the cycle is complete. If the Front Indicator Light is blinking, see "Troubleshooting" section.

### Canceling A Cycle

1. Open the door slightly to stop the cycle. Wait for the spraying action to stop before completely opening the door.
2. Press CANCEL/DRAIN. The Cancel/Drain indicator will glow.
3. Close the door and the dishwasher starts a drain cycle (if water remains in bottom of dishwasher). Let the dishwasher drain completely. The Cancel/Drain indicator turns off after 2 minutes.

### Changing A Cycle After Dishwasher Is Started

1. You can interrupt a cycle and restart your dishwasher from the beginning using the following procedure.
2. Open the door slightly to stop the cycle. Wait for the spraying action to stop, then open the door completely.
3. Check that detergent dispenser cover is still closed. If cover is open, you will need to refill the detergent dispenser before restarting your new cycle.
4. Press CANCEL/DRAIN twice to reset the control.

5. Select new cycles and options.
6. Press START/RESUME.

### Adding A Dish After Dishwasher Is Started

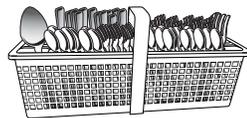
1. Check if Add a Dish indicator is lit. (Available on some models. Otherwise, proceed to Step 2.)
2. Open the door slightly to stop the cycle. Wait for the spraying action to stop, and then open the door completely.
3. Check whether the detergent dispenser cover is still closed. If it is open, the wash cycle has already started and adding a dish is not recommended.
4. If detergent has not yet been used (detergent dispenser cover is closed), you may add a dish.
5. Press START/RESUME.

## DISHWASHER FEATURES

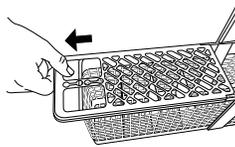
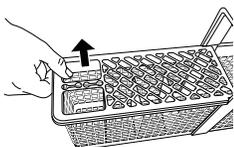
Your Jenn-Air® dishwasher may have some or all of these features.

### Silverware Basket

Use the slots in the covers to keep your silverware separated for optimum wash. There are specially designed slots (small round holes) for chopsticks. Mix silverware types to keep them separated. Load knives down, forks up, and alternate spoons, for best cleaning results.

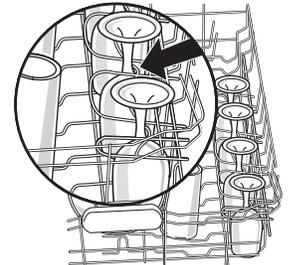
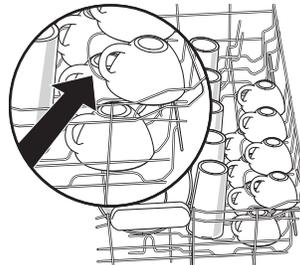


**NOTE:** If your silverware does not fit into the designated slots, lift and slide the covers off of the silverware basket.



### Cup and Stemware Holder (on some models)

Fold down the extra shelf on the left-hand or right-hand side of the top rack to hold additional cups, stemware or long items such as utensils and spatulas.



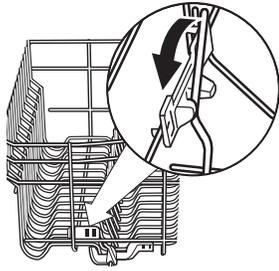
**NOTE:** Remove the culinary tool basket(s) when washing tall stemware or other tall items in the top rack.

### Flexible Tines

The row of tines on the left-hand and right-hand sides of the top rack can be adjusted to make room for a variety of dishes.

#### To adjust the fold-down tines:

1. Grasp the tip of the tine that is in the tine holder.
2. Gently push the tine out of the holder.
3. Lay the tines down toward the center of the rack.



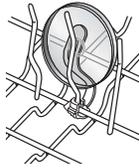
**NOTE:** The bottom rack may also have 1 row of flexible tines located in the back of the rack. Follow the same instructions to adjust.

### Light Item Clips

The light item clips hold lightweight plastic items such as cups, lids, or bowls in place during washing.

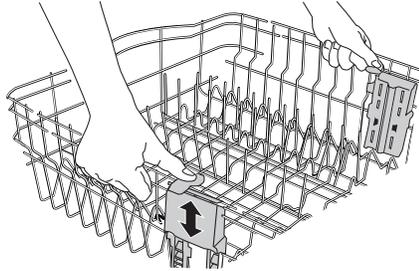
#### To move a clip:

1. Pull the clip up and off the tine.
2. Reposition the clip on another tine.



### Premium Adjustable 2-Position Top Rack

You can raise or lower the top rack to fit tall items in either the top or bottom rack. Adjusters are located on each side of the top rack. Each adjuster has 2 preset positions.



To raise the rack, press both rack adjusters and lift the rack until it is in the Up position and level.

To lower the rack, press both rack adjusters and slide the rack to its Down position and level.

### Removable Top Rack (for Ultra Glide rails)

The removable top rack allows you to wash larger items such as pots, roasters, and cookie sheets in the bottom rack.

**IMPORTANT:** Remove dishes prior to removing the top rack from the dishwasher.

#### To remove the rack:

To gain access to the removable tabs on the tracks/rails, pull the upper rack forward about halfway out of the tub.

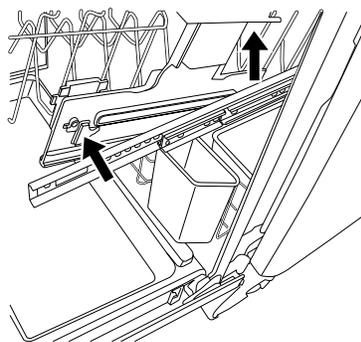
On one side, press the tab on the track in and pull up the front end of the rack out of the track. Then repeat this step on the other side to completely remove the front end of the rack.

Then remove the back end of the rack by pulling the back end out with a slightly forward then upward motion.

#### To replace the rack:

Pull the tracks forward about halfway out of the tub.

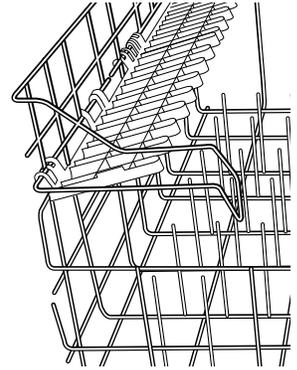
Along the sides of the racks are round attachment tabs. Align the rack's back end attachment tabs with the cutout in the track. Push down into place.



Pull the tracks completely out, and align the rack's front end attachment tabs with the cutout in the track. Push down into place. You will hear a snap when the front end of the rack is secured into place on each side.

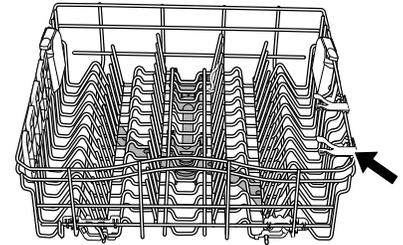
### Lower-Rack Shelves

Increase loading flexibility - items like casserole dishes stay stable while the folding shelf allows you to load smaller items on top.



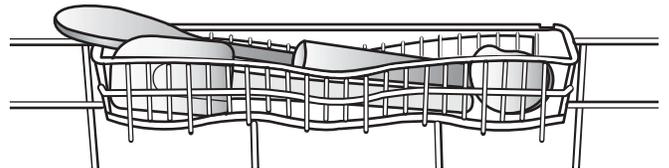
### Stemware Clips (on some models)

Use the stemware clips to hold stemware more securely.



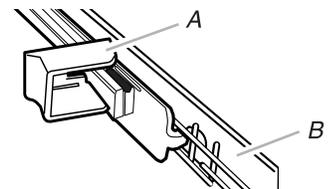
### Utensil Basket (on some models)

Use this extra capacity basket in the back of the top rack to hold spatulas, serving spoons, and similar items. The utensil basket can be removed for additional capacity by releasing the clips attached to the rack.



### Removable Culinary Tool Rack (Third level rack)

The removable Culinary Tool Rack (Third level rack) allows you to wash larger items in the upper rack, or remove both the Culinary Tool Rack and top rack to wash larger items in the lower rack. See "Removable Top Rack" section.



#### To remove the Culinary Tool Rack:

1. To access track stops, pull the rack forward until it stops and clicks into place.
2. To open track stops, flip the track stop (A) to the outside of the track.
3. After opening both track stops, slide front wheels up and out of the slot (B) in track. Continue to pull rack forward in track and slide the back wheels up and out of the track.
4. Close track stops.
5. Slide rack tracks back into dishwasher.

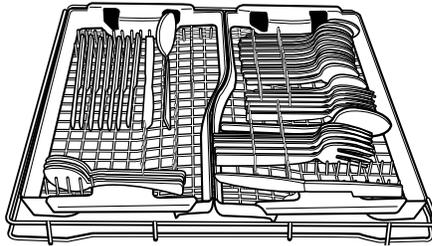
**To replace the rack:**

1. Gently pull rack tracks forward in dishwasher until they stop and click into place.
2. To open track stops, flip the track stop to the outside of the track.
3. Place the back rack rollers on each side of the rack into the track slot and roll the rack back into the tracks.
4. Insert front rack rollers on each side of the rack into the rack slots.
5. Close track stops on both sides of rack and slide rack back into dishwasher.

**Culinary Tool Rack (3rd level rack)**

The culinary tool rack is designed with 2 movable baskets to hold extra silverware, knives and cooking utensils.

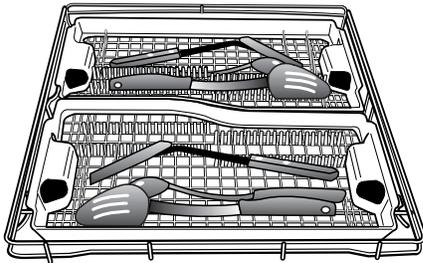
Install the baskets in this up position when you have extra silverware and flatware to wash.



*Up position*

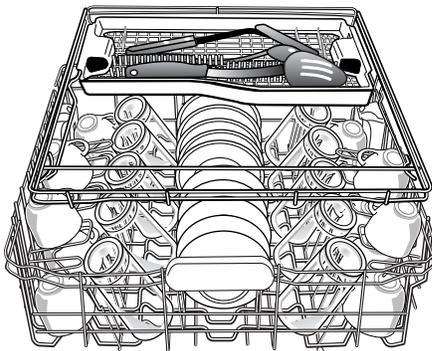
Install the baskets in this down position when you have extra silverware, knives, or utensils requiring more room to wash.

**IMPORTANT:** When you are using the culinary tool baskets in the down position, the top rack must also be in the lowest position.



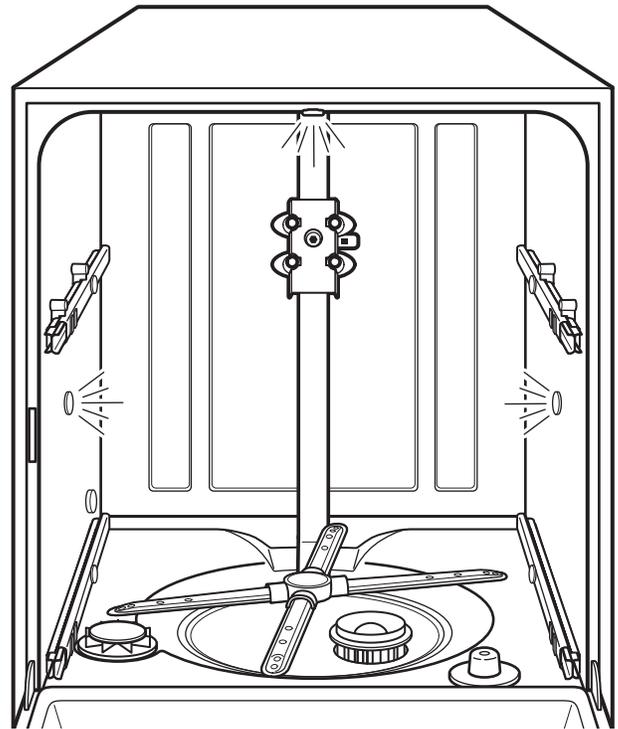
*Down position*

Remove the front basket in the down position, when you are using the cup shelves or other tall items in the top rack for more room.



**Tub Lighting Feature (on some models)**

The interior LED lights provide for better visibility for loading and unloading your dishwasher. The lights turn on when the door is opened and turn off when the door is closed.



The lights will turn off automatically after 15 minutes if the door is left open. To turn the lights back on, close and open the door.

## FILTRATION SYSTEM

Your dishwasher has the latest technology in dishwasher filtration. This triple filtration system minimizes sound and optimizes water and energy conservation while providing superior cleaning performance. Throughout the life of your dishwasher, the filter will require maintenance to sustain peak cleaning performance.

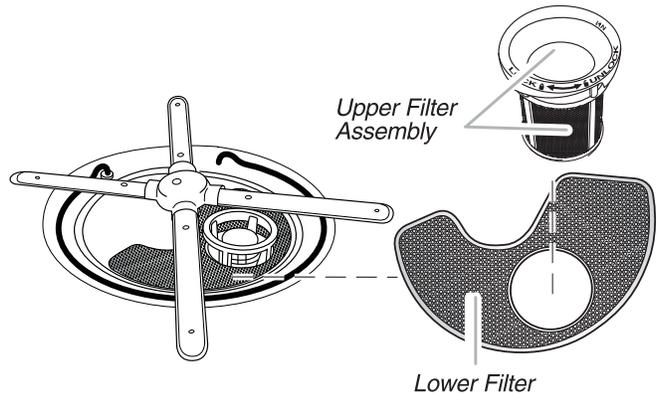
The triple filter system consists of 2 parts, an upper filter assembly and a lower filter.

- The upper filter assembly keeps oversized items and foreign objects, along with very fine food particles, out of the pump.
- The lower filter keeps food from being recirculated onto your dishware.

The filters may need to be cleaned when:

- Visible objects or soils are on the Upper Filter Assembly.
- There is degradation in cleaning performance (that is, soils still present on dishes).
- Dishes feel gritty to the touch.

It is very easy to remove and maintain the filters. The chart below shows the recommended cleaning frequency.



### RECOMMENDED TIME INTERVAL TO CLEAN YOUR FILTER

Number of Loads Per Week	If you only scrape before loading*	If you scrape and rinse before loading	If you wash before loading
8-12	Every two months	Every four months	Once per year
4-7	Every four months	Once per year	Once per year
1-3	Twice per year	Once per year	Once per year

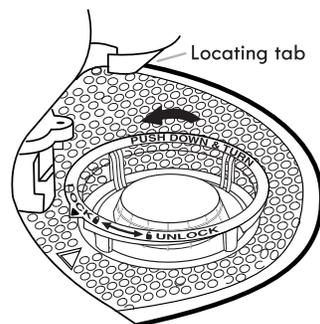
\*Manufacturer's recommendation: This practice will conserve the water and energy that you would have used to prepare your dishes. This will also save you time and effort.

### Very Hard Water

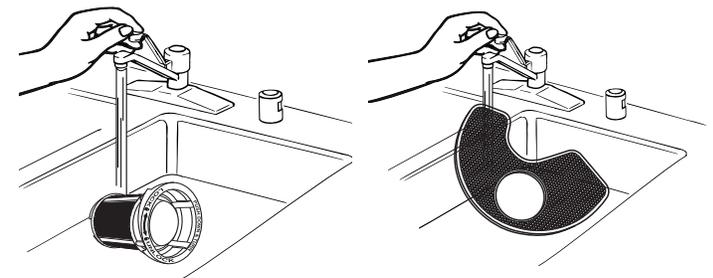
If you have hard water (above 15 grains), clean your filter at least once per month. Building up of white residue on your dishwasher indicates hard water. For tips on removing spots and stains, see "Troubleshooting" section.

### Filter Removal Instructions

1. Turn the Upper Filter Assembly  $\frac{1}{4}$  turn counterclockwise and lift out.
2. Grasp the Lower Filter in the circular opening, lift slightly, and pull forward to remove.
3. Clean the filters as shown below.



To remove Upper Filter Assembly



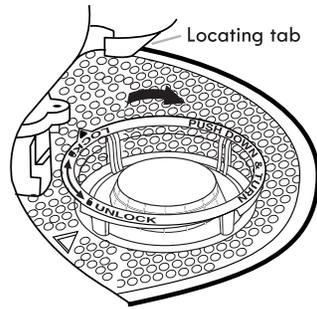
### Cleaning Instructions

**IMPORTANT:** Do not use wire brush, scouring pad, etc., as they may damage the filters.

Rinse filter under running water until most soils are removed. If you have hard-to-remove soils or calcium deposits from hard water, a soft brush may be required.

## Filter Reinstallation Instructions

1. Noting the previous illustrations, place the Lower Filter under the Locating Tabs in the bottom of the dishwasher so the round opening for the Upper Filter Assembly lines up with the round opening in the bottom of the tub.



To replace Upper Filter Assembly

2. Insert the Upper Filter Assembly into the circular opening in the Lower Filter.
3. Slowly rotate the filter clockwise until it drops into place. Continue to rotate until the filter is locked into place. If the filter is not fully seated (still turns freely), continue to turn the filter clockwise until it drops and locks into place.

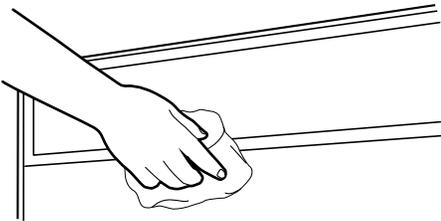
**NOTE:** The Upper Filter Assembly arrow does not have to align with the arrow in the Lower Filter as long as the filter is locked.

**IMPORTANT:** To avoid damage to dishwasher, do not operate your dishwasher without the filters properly installed. Be sure the Lower Filter is securely in place and the Upper Filter Assembly is locked into place. If the Upper Filter Assembly turns freely, it is not locked into place.

## DISHWASHER CARE

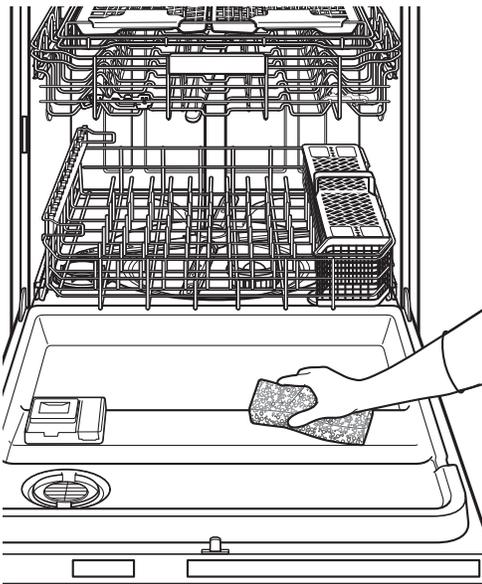
### Cleaning

#### Cleaning the exterior



Clean the exterior of dishwasher with a soft, damp cloth and mild detergent. If your dishwasher has a stainless steel exterior, a stainless steel cleaner is recommended - Stainless Steel Cleaner and Polish Part Number 31462A.

#### Cleaning the interior



#### Removal of Hard Water/Filming

For removal of hard water/filming, it is recommended use of a monthly maintenance product such as affresh® Dishwasher Cleaner Part Number W10282479.

- Load your dishwasher (preferably with dishes affected by filming/hard water).
- Place tablet in main wash compartment of detergent dispenser.
- Select cycle/option best for heavily soiled dishes and start dishwasher.

Hard water minerals can cause a white film to build up on the inside surfaces, especially just beneath the door area.

**NOTE:** Recommended to use a premeasured detergent tablet or pack for regular daily use.

Do not clean the dishwasher interior until it has cooled. You may want to wear rubber gloves. Do not use any type of cleanser other than dishwasher detergent because it may cause foaming or sudsing.

To clean interior:

Make a paste with powdered dishwasher detergent on a damp sponge and clean.

**OR**

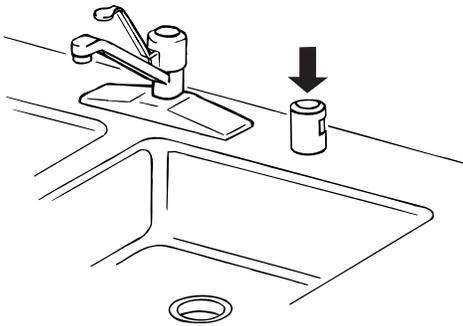
Use liquid automatic dishwasher detergent and clean with a damp sponge.

**OR**

See the vinegar rinse procedure in "Cloudy or Spotted Dishware" in the "Troubleshooting" section.

**NOTE:** Run a normal cycle with dishwasher detergent after cleaning the interior.

## Drain Air Gap



Some state or local plumbing codes require the addition of a drain air gap between a built-in dishwasher and the home drain system. Check the drain air gap when your dishwasher is not draining well.

The drain air gap is usually located on top of the sink or countertop near the dishwasher.

**NOTE:** The drain air gap is an external plumbing device that is not part of your dishwasher. The warranty provided with your dishwasher does not cover service costs directly associated with the cleaning or repair of the external drain air gap.

## To clean the drain air gap

Clean the drain air gap periodically to ensure proper drainage of your dishwasher. With most types, you lift off the chrome cover. Unscrew the plastic cap. Then check for any soil buildup. Clean if necessary.

## Vacation or Extended Time Without Use

### To reduce the risk of property damage

- If you will not be using the dishwasher during the summer months, turn off the water and power supply to the dishwasher.
- Make sure the water supply lines are protected against freezing conditions. Ice formations in the supply lines can increase water pressure and damage your dishwasher or home. Damage from freezing is not covered by the warranty.
- When storing your dishwasher in the winter, avoid water damage by having your dishwasher winterized by authorized service personnel.

## TROUBLESHOOTING

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual and scan the code with your mobile device, or visit <http://jennair.custhelp.com>. In Canada, visit [www.jennair.ca](http://www.jennair.ca) (website may not be compatible with some mobile devices).

Contact us by mail with any questions or concerns at the address below:

In the U.S.A.:

Jenn-Air Brand Home Appliances  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

In Canada:

Jenn-Air Brand Home Appliances  
Customer eXperience Centre  
200 – 6750 Century Ave.  
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

PROBLEM	RECOMMENDED SOLUTION
<b>DISHWASHER DOES NOT RUN OR STOPS DURING A CYCLE</b>	<p><b>NOTE:</b> It is normal for the dishwasher to repeatedly pause several times during a cycle.</p> <p>If the Start/Resume light is blinking, close the door and push START/RESUME.</p> <p>Be sure the door is closed and latched.</p> <p>Check that there is not an interference with large casserole dishes and the wash system at the back of the dishwasher. Adjust loading as necessary to ensure door is closed and latched.</p> <p>Be sure you have selected a cycle. See “Cycle and Option Descriptions” section.</p> <p>Be sure there is power to the dishwasher. A circuit breaker or fuse may have tripped. Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.</p> <p>Has the motor stopped due to an overload? The motor automatically resets itself within a few minutes. If it does not restart, call for service.</p> <p>If lights other than Start/Resume blink and the unit will not run, you will need to call for service.</p> <p>Check that the water shutoff valve, if installed, is turned on.</p>
<b>DETERGENT REMAINS IN THE DISPENSER OR TABLET IS ON BOTTOM OF TUB</b>	<p>Check for dishware such as cookie sheets, cutting boards, or large containers, etc., that may be blocking the detergent dispenser from opening properly.</p> <p>Be sure your detergent is fresh and lump free.</p> <p>Be sure the cycle has completed (the Clean light is on). If it has not completed, you will need to resume the cycle by closing the door and pressing START/RESUME.</p>

PROBLEM	RECOMMENDED SOLUTION
<b>CYCLE RUNS TOO LONG</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ To use less water and reduce energy consumption you will encounter cycles that typically run for up to 3 hours.</li> <li>■ A water heater setting of 120°F (49°C) is best, the dishwasher will delay longer while heating cooler water.</li> <li>■ Some options will add time to the cycle. See “Cycle and Option Descriptions” section. The Precision Dry® or Precision Dry®+ option adds approximately ½ hour.</li> </ul> <p>Try the 1 Hour Wash cycle. Run the hot water at a faucet close to the dishwasher before starting the cycle.</p>
<b>DISHWASHER NOT DRYING</b>	<p><b>NOTE:</b> Plastic and items with nonstick surfaces are difficult to dry because they have a porous surface which tends to collect water droplets. Towel drying may be necessary. Use of rinse aid along with the Precision Dry® or Precision Dry®+ option is needed for proper drying. Proper loading of items can affect drying. See specific loading instructions within this guide. Glasses and cups with concave bottoms hold water. This water may spill onto other items when unloading.</p> <ul style="list-style-type: none"> <li>■ Unload the bottom rack first.</li> <li>■ Locate these items on the more slanted side of the rack for improved results.</li> </ul>
<b>WILL NOT FILL</b>	<p>Be sure the water is turned on to the dishwasher. Check that the overflow protection float is free from obstructions. See “Parts and Features” to identify the location of the float. Check for suds in the dishwasher. If foam or suds are detected, the dishwasher may not operate properly or may not fill with water. See “BLINKING LIGHTS” in “Troubleshooting.”</p>
<b>WATER REMAINS IN THE TUB/WILL NOT DRAIN</b>	<p>Be sure the cycle has completed (the Clean light is on). If it has not, you will need to resume the cycle by closing the door and pressing START/RESUME. If dishwasher is connected to a food waste disposer, be sure the knockout plug has been removed from the disposer inlet. Check for kinks in the drain hose. Check for food obstructions in the drain or disposer. Check your house fuse or circuit breaker.</p>
<b>HARD WATER (WHITE RESIDUE ON DISHWASHER INTERIOR OR GLASSWARE)</b>	<p><b>NOTE:</b> Extremely hard water mineral deposits can cause damage to your dishwasher and make it difficult to achieve good cleaning. A water softener is strongly recommended if your hardness is 15 grains or more. If a water softener is not installed, the following steps may help: Use affresh® dishwasher cleaner to remove buildup from dishwasher and dishware once per month. Clean the upper and lower filters at least once per month. See Cleaning Instructions in “Filtration System” section. Always use a rinse aid. Always use a high-quality, fresh detergent. Use a detergent booster/water softener additive designed for dishwashers.</p>
<b>ODORS</b>	<p><b>NOTE:</b> If the dishwasher is not used daily, you can run a Refresh/Rinse cycle with the partial load until a full load is ready to run, or use the Top Rack Only option (on some models) for partial loads. Run a vinegar rinse through the dishwasher by putting 2 cups (500 mL) of white vinegar in an upright glass measuring cup in the lower rack. Run a normal cycle with the Heat Dry option turned off. Do not use detergent. The dishwasher may not be draining properly, see “WATER REMAINS IN THE TUB/WILL NOT DRAIN” in “Troubleshooting.”</p>
<b>NOISY</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ Surging sounds can occur periodically throughout the cycle while the dishwasher is draining.</li> <li>■ Normal water valve hissing may be heard periodically.</li> <li>■ A normal snap sound may be heard when the detergent dispenser opens during the cycle and when the door is opened at the end of the cycle.</li> <li>■ Improper installation will affect noise levels.</li> </ul> <p>Be sure the filters are properly installed. A thumping sound may be heard if items extend beyond the racks and interfere with the wash arms. Readjust the dishware and resume the cycle.</p>

PROBLEM	RECOMMENDED SOLUTION
<b>FOOD SOILS REMAIN ON DISHES</b>	<p>Be sure the dishwasher is loaded correctly. Improper loading can greatly decrease the washing performance. See “Dishwasher Use”.</p> <p>Check filter to ensure it is properly installed. Clean it if needed. See Cleaning Instructions in “Filtration System” section for details.</p> <p>Select the proper cycle for the type of soils. The Sensor Wash or the Cookware/Bakeware cycles can be used for tougher loads.</p> <p>Be sure the incoming water temperature is at least 120°F (49°C).</p> <p>Use the proper amount of fresh detergent. More detergent is needed for heavier-soiled loads and hard water conditions.</p> <p>Scrape food from dishes prior to loading. Do not prerinse.</p>
<b>DISHES DIRTY/SUDS IN DISHWASHER/CYCLE NOT COMPLETE</b>	<p>If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water.</p> <p>Suds can come from:</p> <ul style="list-style-type: none"> <li>■ Using the incorrect type of detergent, such as dish detergent for hand washing dishes, laundry detergent, or hand soap.</li> <li>■ Not replacing the rinse aid dispenser cap after filling (or refilling) the rinse aid.</li> <li>■ Using an excessive amount of dishwasher detergent.</li> </ul> <p>Call for service.</p> <p>If no water was present in the machine at any time during a heated wash cycle, the cycle will end and the Clean LED will not come on. See “Will Not Fill” in “Troubleshooting.”</p>
<b>DID NOT SANITIZE</b>	<p>If the sanitized light is blinking, the load is <i>NOT</i> sanitized. The cycle was interrupted in the final rinse, or the temperature for your water heater is set too low. Set your water heater to 120°F (49°C).</p>
<b>DAMAGE TO DISHWARE</b>	<p>Improper loading can cause dishes to become chipped or damaged. See specific loading instructions within this guide.</p>
<b>BLINKING LIGHTS</b>	<p>Blinking LED's will occur when the cycle is paused or when the cycle has been interrupted by opening the door. In this case, the Start/Resume button LED and the Cycle Status Indicator LED(s) all blink together to indicate that attention is needed. See “Start or Resume a Cycle” in the “Dishwasher Use” section.</p> <p>Blinking LED's can also occur when certain errors have been detected. In this case, the Clean/Complete LED will blink 4 times in a row with a pause in between each set of blinks. When this error occurs, the controls will lock out and not allow another cycle to be started.</p> <p>Call for service.</p>
<b>CLOUDY OR SPOTTED DISHWARE (AND HARD WATER SOLUTION)</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ Liquid rinse aid is necessary for drying and to reduce spotting.</li> <li>■ Use the correct amount of detergent.</li> </ul> <p>Confirm that the cloudiness is removable by soaking the item in white vinegar for 5 minutes. If the cloudiness disappears, it is due to hard water. Adjust the amount of detergent and rinse aid. See “HARD WATER (WHITE RESIDUE ON DISHWASHER INTERIOR OR GLASSWARE) in “Troubleshooting.” If it does not come clear, it is due to etching. See below.</p> <p>Be sure the incoming water temperature is set at 120°F (49°C).</p> <p>Try using the Super Scrub and Sanitize options.</p> <p>To remove spotting, see the “Dishwasher Care” section.</p>
<b>ETCHING (PERMANENT CLOUDINESS)</b>	<p>This is an erosion of the surface of the glassware and can be caused by a combination of: water that is too hot, using too much detergent with soft water or pre-washing. Detergent needs food soil to act upon. If etching has occurred, the glassware is permanently damaged. To avoid further etching, adjust the detergent amount to match the water hardness, stop pre-washing, and use water heating options only when incoming water temperature is below 120°F (49°C).</p>
<b>LEAKING WATER</b>	<p>Be sure dishwasher has been installed properly and is level.</p> <p>Suds can cause the dishwasher to overflow. Measure the detergent accurately and use only detergents designed for use in a dishwasher. Less detergent is needed in soft water. Try another brand of detergent if sudsing continues.</p> <p>To avoid rinse aid leaking from the dispenser, be sure the lid is securely attached and avoid overfilling.</p>
<b>TUB IS DISCOLORED</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ High iron content in the water can discolor the tub.</li> <li>■ Tomato-based foods can discolor the tub or dishware.</li> </ul> <p>A citrus-based cleaner can be used to clean.</p>

**PROBLEM****RECOMMENDED SOLUTION****THE CLEAN LIGHT IS FLASHING**

Check the following:

- Is the overflow protection float able to move up and down freely? Press down to release.
- Be sure the water supply is turned on to the dishwasher. (This is very important following the new installation of your dishwasher.)
- Check for suds in the dishwasher. If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water.

Suds can come from:

- Using the incorrect type of detergent, such as laundry detergent, hand soap, or dish detergent for hand washing dishes.
- Forgetting to replace the rinse aid dispenser cap after filling (or refilling) the rinse aid.
- Using an excessive amount of dishwasher detergent.

**INTERIOR TUB LIGHTS DO NOT COME ON.**

Tub lights are not user serviceable. Call for Service.

# JENN-AIR® DISHWASHER LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

## IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit <https://jennair.custhelp.com>.
2. All warranty service is provided exclusively by our authorized Jenn-Air Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

**Jenn-Air Customer eXperience Center**  
**1-800-JENNAIR (1-800-536-6247)**

If outside the 50 United States or Canada, contact your authorized Jenn-Air dealer to determine whether another warranty applies.



<https://jennair.custhelp.com>

## LIFETIME LIMITED WARRANTY

### WHAT IS COVERED

#### TWO YEAR LIMITED WARRANTY (PARTS & LABOR)

For two years from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Jenn-Air brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "Jenn-Air") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

#### THIRD THROUGH FIFTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED)

In the third through fifth years from the date of original purchase, when this major appliance is installed, operated and maintained according to the instructions attached to or furnished with the product, Jenn-Air brand will pay for factory specified replacement parts for the following components to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased. This is a limited 5-year warranty on the below named parts only and does not include repair labor.

- Dish racks
- All parts of the wash system
- Drain motor
- Electronic controls
- Heating element

#### LIFETIME LIMITED WARRANTY (STAINLESS STEEL TUB AND INNER DOOR LINER ONLY)

For the lifetime of the product from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Jenn-Air will pay for factory specified parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship that existed when this major appliance was purchased:

- Stainless steel tub
- Inner door liner

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** Service must be provided by a Jenn-Air designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home Instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, etc.).
5. Defects or damage caused by the use of non-genuine Jenn-Air parts or accessories.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Jenn-Air.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Jenn-Air within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Pick-up or delivery. This product is intended for in-home repair.
11. Travel or transportation expenses for service in remote locations where an authorized Jenn-Air servicer is not available.
12. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
13. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Jenn-Air makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Jenn-Air or your retailer about buying an extended warranty.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. JENN-AIR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.